



**NADINE**

# Community-based approaches in integration procedures

Iva Plasilova (VVA)



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# Outline

- ▶ The NADINE Platform
- ▶ Role of local communities
- ▶ Role of migrant communities
- ▶ Outcomes
- ▶ Recommendations

# The NADINE Platform

- ▶ Supporting the integration of refugees, asylum seekers, and vulnerable migrants
- ▶ Skill assessment through open data and artificial intelligence
- ▶ The platform can facilitate finding employment and provides additional information (e.g., through the interactive chatbot)
- ▶ For migrants and local authorities
- ▶ Pilots (in Greece, Spain, Belgium)

# Pilots (2019-2021)

- ▶ Greece, Spain, Belgium
- ▶ Collaboration with local NGOs
- ▶ Number of pilots per pilot phase:

Use case	Real-life pilot	Assisted pilot	Driver pilot	Total
Asylum seekers	52	104	44	200
Refugees	51	50	29	130
Vulnerable migrants	40	57	23	120
<b>Total</b>	<b>143</b>	<b>211</b>	<b>96</b>	<b>450</b>

# What is a community-based approach?

- ▶ Displacement leads to disruption of all aspects of life
- ▶ Taking into account the needs of migrants and the role of local authorities
- ▶ Community-based initiatives address the individual challenges migrants face
- ▶ Through a community-based approach
  - ▶ Individuals and communities are mobilised and supported
  - ▶ Community structures are re-established
  - ▶ Migrants' individual rights are protected and respected

# The role of local communities

- ▶ The integration process depends on the local context
- ▶ Local authorities:
  - ▶ First point of contact
  - ▶ Provide essential services
  - ▶ Guarantee a safe environment
  - ▶ Promote long-term integration
- ▶ Civil society organisations:
  - ▶ Fill in the gaps local authorities leave in the integration process
  - ▶ Provide guidance and support to migrants
- ▶ A multi-stakeholder approach involving local authorities and civil society organisations ensures processes that correspond to the needs of migrants

# The role of migrant communities

- ▶ Importance of migrants' feedback:
  - ▶ NADINE platform:
    - The platform targets migrants with higher education levels and higher ICT skills
    - The job recommendations were not fitting as these were mainly low-level jobs below their qualifications
  - ▶ Family reunification:
    - ▶ Migrants moving where they already have families have a faster integration process
    - ▶ Their attachment to the labour market in their host country is more secure

# Outcomes

- ▶ As the lives of migrants improve, so will their economic and social standing
- ▶ Local residents play a role in the quality and effectiveness of the integration process
- ▶ Social connections within local communities are enhanced  
-> their ability to integrate more migrants increases
- ▶ Increased empowerment for both migrants and local communities
- ▶ Resilient communities



# Recommendations

- ▶ Having a dialogue with migrants:
  - ▶ Taking into account migrants' feedback on integration processes
  - ▶ Considering their wants and needs, and their qualifications
- ▶ Supporting community-building initiatives
  - ▶ CALM (Belgium, France)
  - ▶ Taste of Home (Croatia)
  - ▶ More initiatives and ideas can be found on the [European Website on Integration](#)
- ▶ Achieving synergies between local authorities and CSOs

# Thank you!

## Contact us:

[i.Plasilova@vva.it](mailto:i.Plasilova@vva.it)

[c.Fiadzo@vva.it](mailto:c.Fiadzo@vva.it)

[n.Szolnoki@vva.it](mailto:n.Szolnoki@vva.it)

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