



# NADINE

## Bottlenecks in migrant integration procedures

NADINE projects



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Nadine is an ICT tool that aims at integrating migrants at **various stages** of the process

- ▶ Providing information on administrative procedures in the host country
  - Through the information component
- ▶ Finding accommodation
  - Through the information component
- ▶ Finding a job or training
  - Through skills testing
  - Job recommendations
  - Job offers

- ▶ The main bottlenecks in migrant integration were identified through
  - ▶ Interviews with public authorities
  - ▶ Desk research
  - ▶ Piloting process and interviews with migrants

# Arrival and application process for asylum

- ▶ In theory, the asylum process should take up to 6 months across the EU. In practice, it varies from one country to another and can last longer
  - ▶ Lack of harmonisation across MS on which conditions have to be fulfilled to gain access to the labour market and on the interviewing process
  - ▶ Administrative capacity to process large amounts of applications
  - ▶ Administrative burden on employers

## Decision and appeal

- ▶ While applications should be reviewed within specific time limits according to national legislations, in practice, delays are often longer
- ▶ The same goes for appeals, for which MS are free to set their own time limits
- ▶ Judicial authorities are often in charge of reviewing appeals, which contributes to their length
- ▶ The process affects other areas of integration, including access to housing and to the labour market

## Solution?

- ▶ Nadine and other ICT tools can shorten time spent on the application procedures
  - ▶ By providing comprehensive information in a user-friendly format in many languages on what documents are needed in a one-stop shop format to help counsellors deal with large volumes of applications
  - ▶ Helping migrants know their rights
  - ▶ Giving them quick access to local networks and enable social integration

# Access to housing

- ▶ Local authorities play an important role in access to housing
- ▶ Self-arranged housing is more effective than state provided asylum accommodation
- ▶ Research however shows major bottlenecks in access to housing, including:
  - ▶ Overflow in the reception centres
  - ▶ Limited budget capacity for cities
  - ▶ Dispersal system widely used which often results in sending migrants to economically deprived areas

## Solution?

- ▶ Independence and privacy are essential aspects in accommodation for migrants
  - ▶ ICT solutions, when used by integration authorities, could help foster more choice in available accommodations, and speed up the process (e.g. through automating updates on available accommodation)
  - ▶ NADINE's information section includes tips on how to find accommodation, as well as information on informal networks, e.g. local Facebook groups presented in a user-friendly way



## Access to the labour market

Access to the labour market is highly interconnected with a range of other factors, that include social, and political integration. Some of the main bottlenecks for integration include:

- ▶ Strongly dependant on asylum applications and access to housing
- ▶ Longer waiting periods negatively affect migrants' motivation
- ▶ Lack of long-term permits negatively affects migrants' job prospects of finding a stable job
- ▶ Social ties with the host MS, including speaking the language

## Solution?

- ▶ ICT tools should contribute to social and political integration
- ▶ They can give access to language trainings
- ▶ They can speed up the job search
  - ▶ NADINE provides language trainings
  - ▶ Includes job recommendations as well as job posts in users' field of expertise
  - ▶ Provides information on local actors that can help with the job search

# Thank you!

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